**Operations Policies and Procedures**

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| |  |  | | --- | --- | | 2 | **Operations Management Policies** | | 2.1 | New Customer Intake Policy | | 2.2 | Customer Deposits Management Policy | | 2.3 | Goods Dispatch Policy | | 2.4 | Revenue Centre Management Policy | | 2.5 | Sales Agents Management Policy | | 2.6 | Tender Application Policy | | 2.7 | Supplier Management Policy | | 2.8 | Policy on New Products | |  |
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